

## **VX520 Download Guide (for Dial)**

If the file was created more than 24 hours prior to your download you will need to call terminal support to have them unlock it. Terminal Support - 800-228-0210

### **Full Download (DIAL)**

**\*\*Make sure to close any open batches prior to the download\*\***

1. Start on the main screen (Sale/Refund/Void)
2. Hold down F2 & F4 at the same time
3. Enter in the password (1 alpha alpha 66831)
4. Select #2 for Download
5. Group ID is 1, hit enter
6. Re-enter in the password (1 alpha alpha 66831)
7. Select #2 for Multi App
8. Select #1 for Full Download
9. Terminal May Prompt: VTM Download MGR Screen: Press 1 (Change Choices)
  10. Clear Application from Group 1: Press 1 for Yes
11. Confirm Deletion for Application: Press 1 for Yes
12. Clear Application from Group 2: Press 1 for yes
13. Confirm Deletion for Application: Press 1 for Yes
14. Press 1 for Modem
15. Press 1 for Edit
16. Press 2 for Multi App
17. Key in Download number: First Deploy = 1-800-499-2281
18. Key in Terminal ID and press enter
19. Select Block Size: Select 1 for 1000
20. Press 2 for download
21. Enter on Group ID
22. Press 1 for Multi App
23. Press 1 for Full Download
24. Press 1 for Modem
25. If information is correct press 2 for start

Download should begin. You should see 10 dashes that will turn into stars

When the screen says Download done press enter for it to return to the main screen

### **EMV Key Update**

1. On the Sale/Refund/Void screen press enter
2. F2 for Setup
3. Enter Password (1 Alpha Alpha 66831)
4. Press the backspace button. This should change the down arrow on the far left to an up arrow
5. Press the more button on the far left side
6. Select F3 - EMV Key Update
7. Terminal may prompt "No keys present" Yes or No = Yes

8. Terminal may prompt "Keys Present 1-20-15, replace? Yes or No = Yes

9. You should see EMV Key Update: Processing --> Transmitting --> Analyzing/receiving --> Updating EMV Tables --> Please wait --> Download Success

10. Press the red cancel key three times to get back to the main screen